



**ParentMail**

Has sent you a message

## **HBK Update, Friday 1 May**

Dear Parents and Carers,

Some parents have requested a reminder of the schools' expectations for how our students should be working from home during lockdown. Here are our 6 main expectations of our students during lockdown:

1. Do your best to keep safe. Support your family and your friends and your school
2. Aim to follow your school timetable as far as possible each day
3. Aim to meet work requirements and any deadlines set by your teachers
4. Where there is an issue that means you can't manage to do a full school day, such as having to share a computer or help out with a younger sister or brother, do as much as you can and try to catch up later, when you have time
5. Let your teachers know if you have an issue and if you are unsure about something, or have a question, email the appropriate person - your tutor, your subject teacher etc... - straight away
6. Remember to take breaks - staff only expect you to do a reasonable amount of work.

Attached is the Troubleshooting Guide that is produced by Doodle, in case you find it useful.

### **Parents survey - how is HBK doing during lockdown?**

Thank you to the hundreds of parents and carers that have already completed the survey we sent you on Tuesday this week. If you haven't had a chance to complete it yet, we would be very grateful if you could. The deadline is next Monday, after which we will look carefully at what parents have said, to see whether we can improve what we do at HBK. You can find the survey here <https://www.surveymonkey.co.uk/r/DVCKQ9N>

### **When is the school reopening?**

No news about this at the moment, I'm afraid. The Government is scheduled to review its lockdown arrangements on the 7th of May, after which we may know more. The Cambridgeshire Local Authority is planning to send all schools a guide to planning for reopening next week; this will help us as we make our own plans to reopen at some stage.

### **School Day from September 2020**

We recently wrote to parents with a proposal to change our school day from the start of next school year. The changes we have proposed are small but if you have a view on them, please give your feedback by sending your response by Friday 8th May 2020 to Mrs Debbie Warner, PA to the Principal at [dw@hinchbk.cambs.sch.uk](mailto:dw@hinchbk.cambs.sch.uk)

Keep safe.

Best wishes

Mark Patterson  
Principal

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## ATTACHED DOCUMENT

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### Help! I'm having trouble using **DODDLE**

Check these common questions below:

**Q. Will the resources work on my mobile or tablet?**  
A. Yes, all quizzes and revision content will work on these devices. However, please note that interactive activities won't run.

**Q. What browsers do you support?**  
A. On **Windows**: Google Chrome, Microsoft Edge, Internet Explorer 10 and above. On **Mac**: Safari and Google Chrome. On **mobiles and tablets**: iOS 9 and above, Android 4.4.4 and above.

**Q. Will Doodle work on my Mac?**  
A. Yes, as long as you have a supported browser and the latest Flash player to view interactives.

**Q. How do I find resources that haven't been set for homework?**  
A. Students can find resources by clicking on the Browse tab at the top of the screen.

**Q. Are there any other supporting materials available?**  
A. Go to [www.doddelearn.co.uk/support](http://www.doddelearn.co.uk/support) to find more resources, including useful videos.

Still not working? Try changing your setup:



Try a different browser



Try a different device



Try a different connection

Still stuck? Get in touch!

Click the 'Feedback' button on the right of the Doodle webpage. Fill in the description of the problem you are having, as well as your name, school name and email address, choose the categories 'I have a problem' and 'I need a response', and we will get back to you.

Email: [hello@doddelearn.co.uk](mailto:hello@doddelearn.co.uk) April 2017